

POLICY NO.2 FEE PAYMENT POLICY

Rev:09 Rev date 02.09.2021

Scamps and Scholars is a Community Childcare facility, which aims to provide quality affordable childcare for all and has charitable status. Therefore, fees will be charged at a level sufficient only to be commercially viable to facilitate the administration of government schemes such as ECCE, CCSP, and the National Childcare Scheme (NCS) and also to cover the running, maintenance costs and any costs involved in developing the Centre further.

Setting Fees:

- a) Fees will be based on financial accounts
- b) The Management of Scamps and Scholars undertake to apply for various & available grant aid as to subsidies its running costs.
- c) Scamps and Scholars will set fees in accordance with the terms of grant aid received from the Department of Children & Youth Affairs and other external financing bodies.
- d) Fees will be reviewed on an annual basis unless changes in circumstances dictate otherwise.
- e) Parents will be given one month's notice of any changes in fees when and where this is possible.

Payment of fees:

- a) One week's fees or a fixed deposit amount will be taken upon the registration of a child. This is an advance payment or part payment for future fees. In the case of a free preschool service your deposit amount will be returned when your child commences with the service or at your discretion. Fees charged normally include the cost of all food and drinks taken by the child while attending the centre however some services offer additional food offerings at an additional cost and at the parent's discretion.
- b) After this, payment is due on the first day of the week that the child starts attending and payment will be made **weekly in advance or monthly in advance** thereafter unless otherwise agreed.
- c) All accounts must be up to date at the end of every weekly period (or monthly if fees are paid in that manner).
- d) Payments can be made by cash or cheque or by card.
- e) Payments can also be made electronically either by online banking or standing order.
- f) The centre will be happy to handle payments made by outside agencies on behalf of a child.
- g) Payment is due for all days a child is **booked to attend** the centre, whether the child attends or not.
- h) Payment is also due for all Bank Holidays falling during the child's attendance at the center if this bank holiday would in normal circumstances be one of your child's booked days.
- i) All fees are charged on sessions booked rather than sessions used basis.

Late payment of fees:

- a) In the event of accumulated late payments within a two week period or thereafter you will be contacted by SMS or phone to address the late payments.
- b) Should the late payments persist to a four week period or longer, another phone call and/or a written reminder will be issued at this time
- c) In the event of 4 weeks or more of late payments a charge of 10% of the total may be applied at the discretion of the manager.
- d) Parents are encouraged to discuss any difficulties with payments with management and part-payments and payment plans will be accepted if necessary.
- e) Your child's place may be suspended or you may lose their place permanently in the event of non-payments over 4 weeks or more.
- f) Management will only make three attempts to contact you in the situation of late payment, either by sms, letter/email or a phone call / phone message. Thereafter management will take appropriate action as outlined above.

- g) Late payment or arrears on a child's account will negate us being able to allow the same child or children from the same family to start a new year (year normally operates from September – August) at the centre until:
- The arrears amount is paid in full
 - A payment plan is agreed & committed to with management

A Calendar of Closures will be provided for each school year but in general closures will be as follows:

- All Bank Holidays
- The week or part of the Puck fair festival.
- Christmas Eve & Christmas Week

Caterpillars Preschool section, Butterflies Montessori (possibly another preschool section depending on numbers) sections & Wobblers & Toddlers sections:

- a) Payment will be due for each day a child is **booked in**, including if that day falls on a bank holiday from September to August.
- b) The daily rate will be payable on School holiday periods from September to August. The Christmas period of holidays may exclude any closed days outside of bank holidays and you will be advised of same.
- c) The above sections are only available on a full time basis over and up to 50.5 weeks. Fees are applicable over the full 50.5 weeks regardless if you use the full availability or not.

Bumble Bees & Ladybirds Preschools sections:

- a) The pre-school year runs usually from the first date at the end of August or early September that the primary school in Killorglin opens until the last date in June that the school is open or otherwise determined by the Manager. The pre-school will be open and fees will be due for all days except school holidays – mid-terms etc. over the 38 weeks of the service.
- b) Children who are eligible for the free Pre-School year (ECCE) will pay no fees if attending the Pre-School for 3 hours only over the denoted 38 weeks. The relevant deduction will be made for Caterpillars Preschool & Butterflies Montessori sections, part-time or full day care charges (unless you are being accommodated as a 38 week child within these rooms which is sometimes available).
- c) Any additional hours or services added to the free place will be charged at the full hourly rate.
- d) You may also avail of a dinner, alongside an additional hour in these preschools and this will be charged at a fixed rate.

School-age section:

- a) A full-day service may be provided on all days the school is closed, apart from bank holidays if we have the resources to accommodate same.
- b) On days of school closure, parents have the option of sending their child for the full-day or half day with a corresponding full day care rate, payable for each full-day the child attends the centre. If a day is booked it must be paid for whether child attends or not.
- c) The daily term-time rate will be payable on Bank holidays from September to June (this will include Christmas and Easter Holidays). During Summer Holidays payment is due for a bank holiday only if a child normally attends during this period.

Reduced Fees:

- a) A discount of 10% will be given to the oldest child when siblings are attending the centre.
- b) If 3 children from the same family attend the centre a 5% discount will be given to the middle child.
- c) If your child avails of the breakfast club service or a part of that service then the half sessional rate will apply each day in full for all days booked.
- d) Discounts will be applied prior to any relevant Government reduction.
- e) The Community Childcare Subvention Scheme Plus (CCSP) are being administered by the Centre and allows for certain discounts to parents based on the following:
 - If the parent is in receipt of a social welfare benefit

- If the parent is a FIS or FAS recipient
- If the child or parents holds either a medical card or a GP visit card
- A full list of qualifying benefits can be obtained in the centre office

It should be noted that this is a legacy scheme and is closed to new applicants.

- f) You may avail of the universal subsidy as administered through the National Childcare Scheme (NCS). This subsidy gives a €0.50 reduction per hour against your child's fee, if your child is under the age of 3 years
- g) You may avail of the means tested NCS subsidy for any of your children aged up to 15 years of age for a maximum claim of up to 45 hours per week.
- h) It is the parents responsibility to engage in the NCS scheme if you wish to do so. You must supply the centre with a relevant "CHICK" number for us to complete your claim. The NCS does, in general not allow for back-dating of claims.

Leave:

Parents taking leave e.g. Maternity, Parental etc. must pay their fees in full in order to keep their place, however:

Parents are entitled to a period of 'leave' from the Centre provided that the following criteria are met:

- a) The minimum leave period is 3 months to be taken consecutively and in agreement with the manager.
- b) A minimum of two weeks notice is given to the Manager prior to the leave period
- c) Payment of half the child's normal fees will be made for the entire period of leave
- d) The Manager can fill the child's place for the entire period; this must be confirmed before leave is taken. A temporary place will then be offered to another child on the waiting list.
- e) Leave can only be granted for a child already attending the Centre it does not apply to children who have been offered a place
- f) The leave period can only be extended if a child can be found to take the place.

Offer of Temporary places:

- a) The offer of a temporary place is to accommodate parents who take 'leave' from the Centre for a specified period as described above.
- b) During this period, the child with a temporary place keeps her/his place on the waiting list and if a place becomes available the child will automatically be offered this place.
- c) At the end of this period, the temporary place is terminated and the child will resume it's place on the waiting list unless a place has been offered as in (b) above.

Termination of Places:

Written notice of complete withdrawal of child/children will be required with a minimum of 2 weeks in advance in order to allow the centre to fill places again. Failure to comply with this may affect future enrollment. Such written notice can take the form of the internal cessation form which is a part of the current registration form or alternatively by email to info@scampsandscholars.ie. Termination of a place will not be accepted verbally.

Please note that relinquishing your place from a 50/51 week service may jeopardize your child's place in the future as your child will return to the bottom of the current waiting list for the section in question. If you relinquish your child's place your child will be placed on the bottom of the waiting list for the next section that they will attend.

Reduction of days/hours:

Written notice of days/hours will be required with a minimum of 2 weeks notice in advance. Such written notice can take the form of the internal change of hours form or alternatively by email to info@scampsandscholars.ie. Change of commitment to this service will not be accepted verbally. Once days are reduced this place will be offered to another child and is therefore forfeited. The minimum take up of two sessions is required. A change of usage section in the current registration form can be utilized to facilitate such a change.

Late collections:

A fine of €10 is charged in the event of late collection of children. There are no exceptions. If a child is collected more than 15 minutes after the end of the session the hourly rate may also be applied. Persistent late collection may lead to the termination of your child's place.

Arrears affecting allocation and continuation of places

It is the policy of this centre that all fees should be discharged in the manner outlined previously in this policy. If a child's account should fall into arrears, again this policy outlines what steps should be taken and the process that should evolve.

If however a child or children's accounts are in arrears at the end of any given year (end of year – Sept – Aug), the it will not be possible to allocated a p[lace for the incoming year unless the arrears balances are discharged in full or a written repayment plan is agreed and in place.

In any given year, children with arrears balances may have their place suspended (and eventually terminated) if a repayment plan is not agreed & exercised and full engagement is entered into.

The manger may use discretion in cases that require same.

APPROVAL DATE: _____

IMPLEMENTATION DATE: _____

SIGNED: _____

(On behalf of the Board of Directors)